# **DEVELOPING EFFECTIVE WORKPLACE RELATIONSHIPS**



#### Introduction

Employees spend a lot of time in the presence of their co-workers, especially in a team environment. Building effective workplace relationships is beneficial to the employees, as well as to the organisation.

Team cohesiveness improves the overall effectiveness of the team. Effective workplace relationships can enrich the employee experiences at work by satisfying psychological needs for affiliation., likewise poor workplace relationships often leads to conflict and division within teams.

Constant conflict and negativity has a direct impact on the productivity and culture of the organisation.

## **Course Outcomes**

Delegates will have a better understanding of:

- The importance of positive and effective workplace relationships
- The characteristic of positive and effective workplace relationships
- Different communication style preferences
- Celebrating diversity in the workplace
- Developing trust and confidence
- Treating others with respect, integrity and empathy

#### Booking

Please contact Melody Maddocks or Janine Roper. +27 11 274 9256/ 274 9368 / 274 9200 training@academicadvance.co.za



#### **Target Audience**

Individuals and teams who would like to learn more about building effective workplace relationships to improve team cohesion and to create a positive and supportive work environment.

#### **Course Duration**

1 day

### **Course Fee**

- R 1,250 VAT Incl.
- R 750 (WHC Divisions)

#### Venue

1st Floor Training Room, Wits Health Consortium (Pty) Ltd

8 Blackwood Avenue, Parktown, 2193

Special requests will be considered, subject to viability.

